

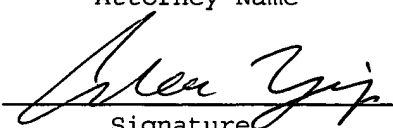


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): M. A. Mostad  
Case : 41698.1102  
Serial No. : 10/654,407  
Filing Date: September 3, 2003  
Title : Technique for Providing Personalized  
Interaction for Users of an Information  
Assistance Service

**RESPONSE TO NOTICE TO FILE MISSING PARTS,  
AND SUBMISSION OF PRELIMINARY AMENDMENT, AND FORMAL DRAWINGS**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on December 10, 2003.

Alex L. Yip  
Attorney Name  
  
Signature

34,759  
Registration No.

December 10, 2003  
Date of Signature

Hon. Commissioner of Patents and Trademarks  
P.O. Box 1450  
Alexandria, VA 22313-1450  
**Mail Stop Missing Parts**

Sir:

Responsive to the Notice to File Missing Parts of Nonprovisional Application dated December 4, 2003, enclosed herewith are:

- (1) A Declaration referring to the above-identified patent application in compliance with 37 C.F.R. 1.63;
- (2) Preliminary Amendment amending Fig. 6;
- (3) Eleven (11) sheets of formal drawings including Figs.

Serial No. 10/654,407

1, 2A, 2B, and 3-13.

- (4) An original copy of the Notice to File Missing Parts;
- (5) A check in the amount of \$ 130.00 to cover the surcharge for the late filing of the Declaration, as required in the Notice to File Missing Parts. In the event of non-payment of a required fee, the Commissioner is authorized to charge **Deposit Account No. 50-0988** as required to correct the error; and
- (6) A Fee Transmittal.

Respectfully,



Alex L. Yip  
Reg. No. 34,759  
Attorney for Applicant

Date: December 10, 2003  
Enclosures